Maintenance and
After Hours Emergency Procedure

Urgent Repairs

Repairs that are classed as **URGENT** are as follows:

Plumbing

- Burst Pipes
- Sewerage Leaks
- No Hot Water
- Gas Leak

Electrical

- No power to the entire property
- Dangerous electrical faults

Security

- Break in's (glass, main doors etc)
- Locksmith - *If you lock yourself out, you are liable for the cost.*

Other

- Collapsed ceiling/s

As a tenant, you are responsible to notify your Property Manager about any and all urgent repairs **AS SOON AS POSSIBLE.**

After Hours Emergency Procedure

Should you require urgent repairs during non-business hours you are responsible for arranging the necessary approved contractor in the table below.

Plumbing

On Tap Services
(08) 6206 6888

Pegasus Plumbing
0434 094 070

Electrical

First Choice Electrics
0419 908 358

Response Fire & Electrical
0438 946 094

Locksmith

In-Tune Lock Service
0429 872 337

BullAnt Security
9486 4848

Glass

24/7 Glazing
0411 221 593

Wanneroo Glass
9309 1962

Ceilings / Roof Leaks

Plumbing Bros Drainage and Gas
1300 092 413

Jewelbic Brothers
9244 1446

Other

SES
132 500

Western Power
13 10 87

PLEASE NOTE: *If you use a contractor for a* ***non-urgent*** *repair or the issue is due to a* ***user error*** *you will be liable for the costs. Contractor's callout fees associated with* ***operator errors*** *are also payable by the tenant. Anything that is not in the above list or not after hours please send an email directly to you* ***Property Manager*** *outlining the issue with photos attached if possible.*

General Maintenance

All maintenance must be reported to our office in writing with a detailed description of the issue & supporting photos.

Disclaimer: *Davey Real Estate prefers the use of the above contractors but is unable to guarantee their work. Davey Real Estate will not be held responsible for any deficient work carried out by the above contractors. Davey Real Estate does not receive any commissions in the use of the above contractors.*